

Getting Started



Start by opening your email account and select the email from <u>donotreply@portfoliohiway.com</u> titled "Welcome to Portfolio HiWay". Click "Login Here".

Welcome to PortfolioHiWay Inbox × 8 C donotreply@portfoliohiway.com 1:49 PM (59 minutes ago) 🕁 😳 🕤 🚦 to me C PortfolioHiWay Welcome Sophia, You have been invited to PortfolioHiWay. Click or tap below to verify your email address and set up your password. You can also click here to login. Sincerely, The Team at PortfolioHiWay CPortfolioHiWay © 2024 Portfolio HiWay Inc. All rights reserved

If you'd like to unsubscribe and stop receiving these emails click here

A new tab will open in your web browser. Enter your email address and click "Send verification code".

Helping you confidently reach your destination.



Password reset

Please provide the following details. Verification is necessary. Please click Send button.

Email Address

sophiawellington3080@gmail.com

Send verification code



A 6-digit verification code has now been sent to your email, titled "PortfolioHiWay: Email Verification Code". Open the email and retrieve the code.



If you'd like to unsubscribe and stop receiving these emails click here.



Enter the 6-digit verification code and click "Verify code".

Helping you confidently reach your destination.



Password reset

Please provide the following details.

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

sophiawellington3080@gmail.com

Verification code 111070







Once verified, click "Continue".

Helping you confidently reach your destination.



Password reset

Please provide the following details. E-mail address verified. You can now continue.

Email Address

sophiawellington3080@gmail.com

Continue Cancel





Create a password that satisfies the password criteria, then press "Continue".





Next, enable 2-Factor Authentication ("2FA"). You'll first need your mobile device.



PortfolioHiWay

Sign in below

Please provide the following details.

Download the Microsoft Authenticator using the download links for IOS and Android or use any other authenticator app of your choice.



Once you've downloaded the Authenticator app, you can use any of the methods below to continue with enrollment.

Scan the QR code



Still having trouble?

From your mobile device, open up your app store and download your preferred authenticator app. Microsoft Authenticator is recommended.



Apple App Store



Samsung App Store

Once downloaded, open your authenticator app. Accept the privacy terms and click "Scan a QR code".



If you already have an authenticator app downloaded to your mobile device, proceed with opening it up and tap "+", "Add", "Add account" or similar text . Then click "Scan QR code".





Your authenticator app will turn on your mobile device camera. Point the camera at the QR code on your computer screen to scan.



Once the QR code has been scanned, your authenticator app will automatically create an authentication profile, linked to your client portal. Next, click "Continue".



Using the 6-digit verification code, click "Verify". Your 2FA is now fully enabled. In future, you will be prompted to enter the code from your authenticator app as part of the login process.



You will now be directed to the main login page, where you will enter your login credentials and verification code once more before seeing your client dashboard.



Contact Us

To ensure a timely response email: support@portfoliohiway.com

T. +1 (833) 774 4929

E. <u>support@portfoliohiway.com</u>W. portfoliohiway.com

Address

3080 Yonge Street, Suite 4005 Toronto, ON M4N 3N1

PRIVACY POLICY

At PortfolioHiWay Inc. we are committed to protecting the privacy of your personal information. We know how important your privacy is to you. We have adopted the following principles and guidelines that set out how we collect, use, and disclose personal information, and how we hold ourselves accountable and accessible to you.

For more information on our Privacy policy please visit: <u>www.portfoliohiway.com/privacy-policy</u>

© 2024 Portfolio HiWay Inc. All rights reserved.

Portfolio HiWay Inc. ("PortfolioHiWay") is an investment dealer and a member of the Canadian Investment Regulatory Organization (CIRO) and the Canadian Investor Protection Fund (CIPF).

