

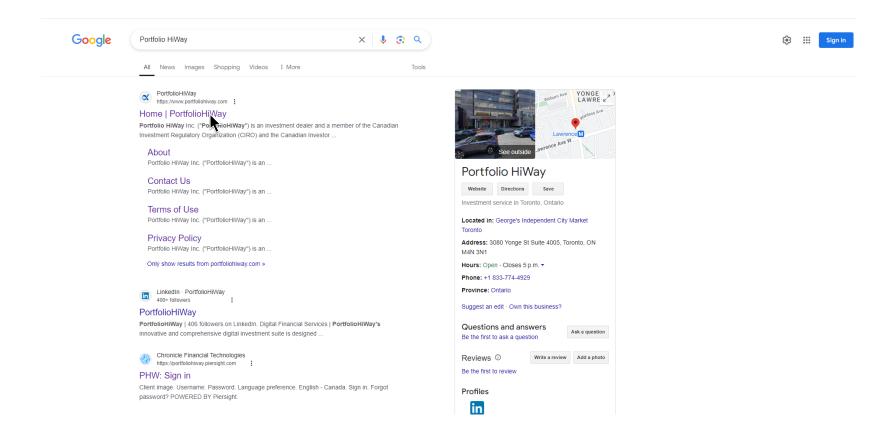
How To: Password Reset

From Login Page



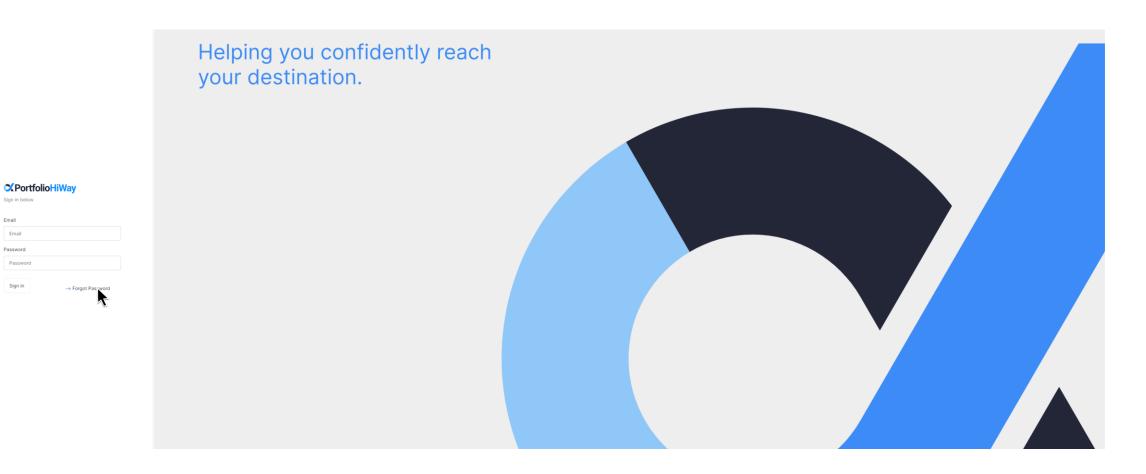


Start by going to the Portfolio HiWay website.



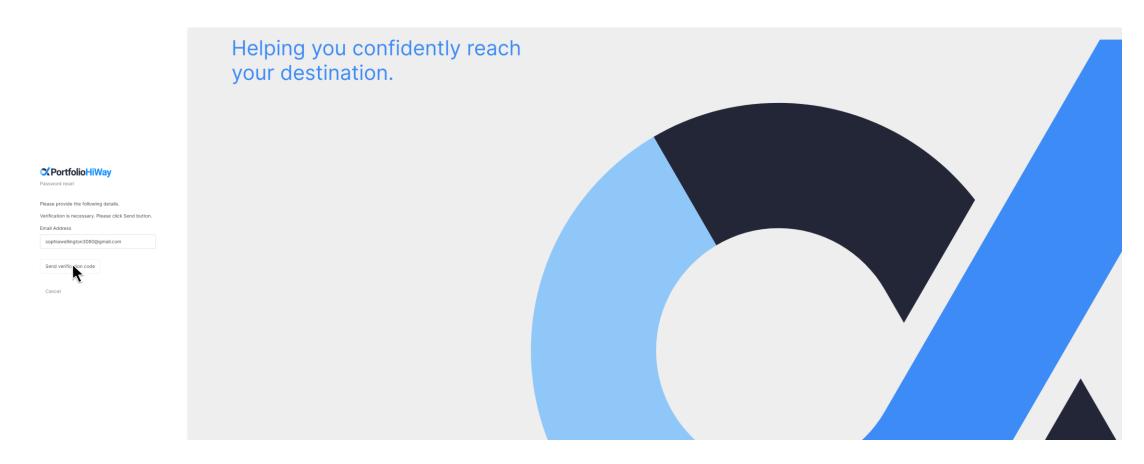


From the portal login screen, click "Forgot password".



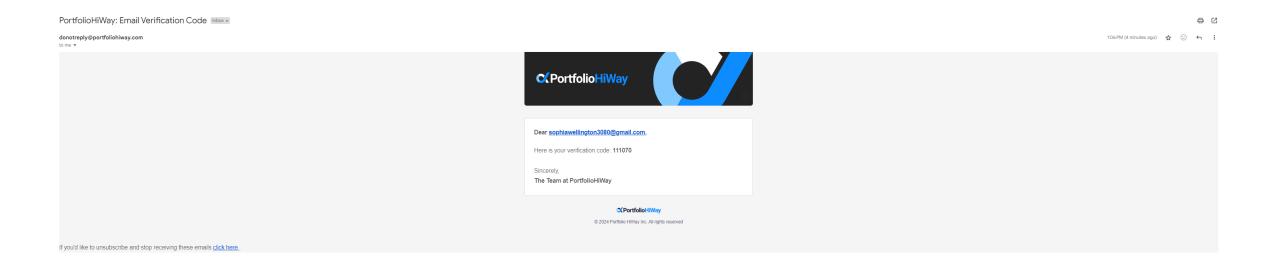


Enter your email address. Please make sure it is your email associated with your Portfolio HiWay Account. Then click "Send verification code".



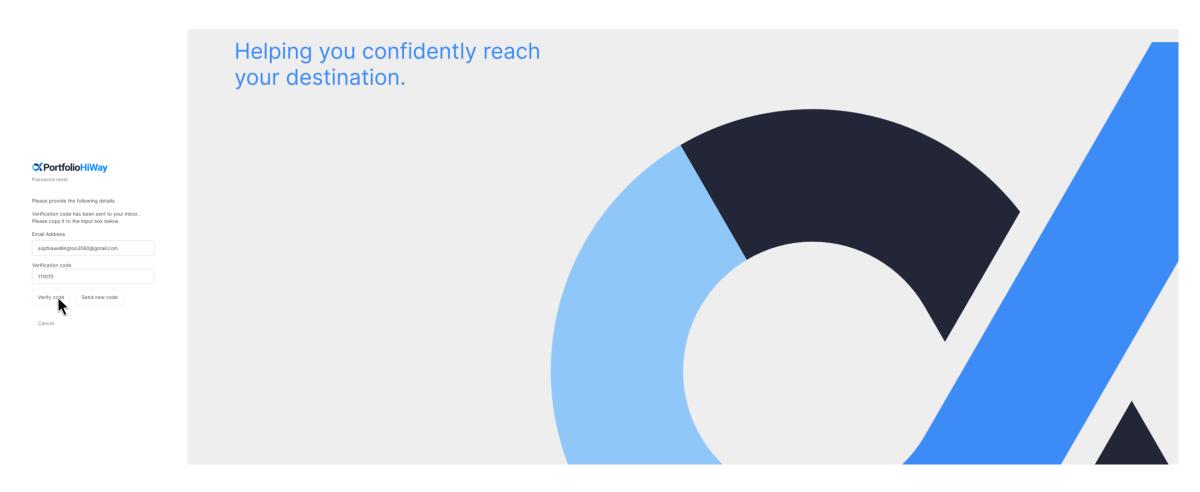


A 6-digit verification code has now been sent to your email, titled "PortfolioHiWay: Email Verification Code". Please open up the email and retrieve it.



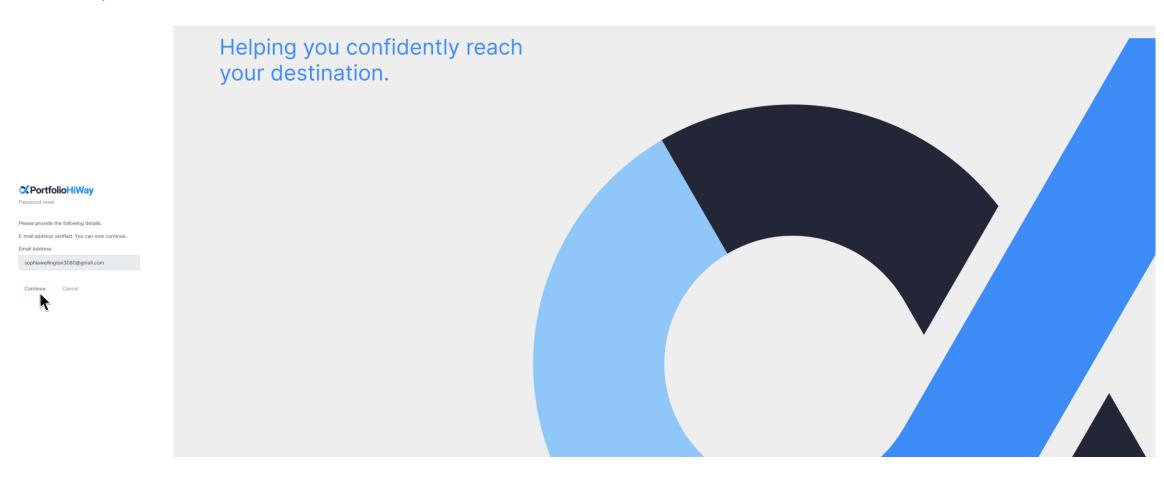


Enter the 6-digit verification code and click "Verify code".



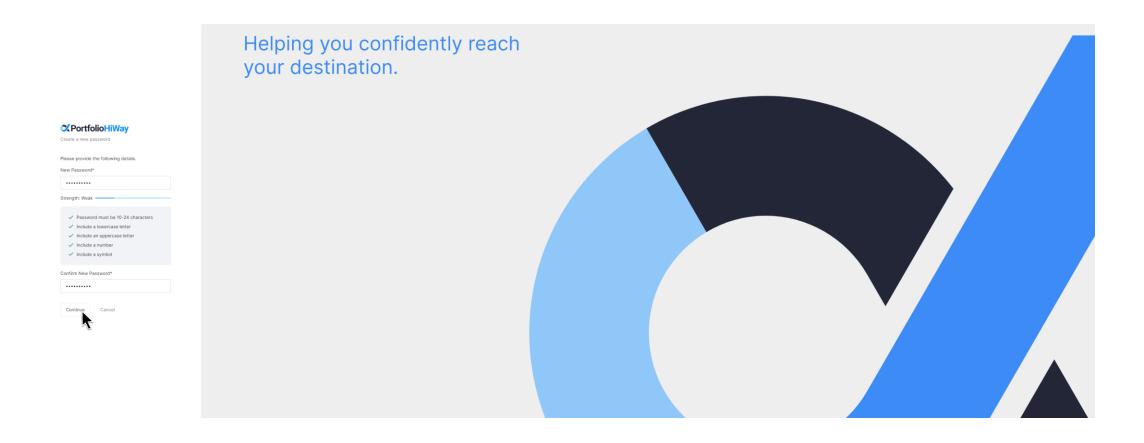


Once verified, click "Continue".



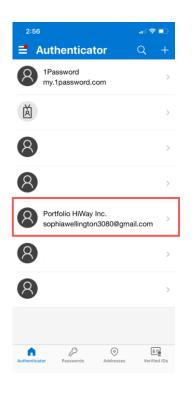


Create a new password that satisfies the outlined criteria, then press "Continue".

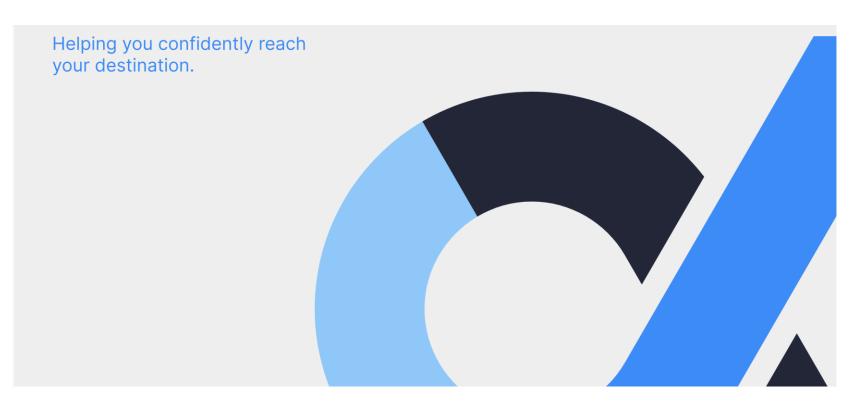




Your password has now been reset! To continue into the portal, enter your 6-digit verification code. This can be found by opening your authenticator app and selecting the associated authenticator profile. Then click "Verify".

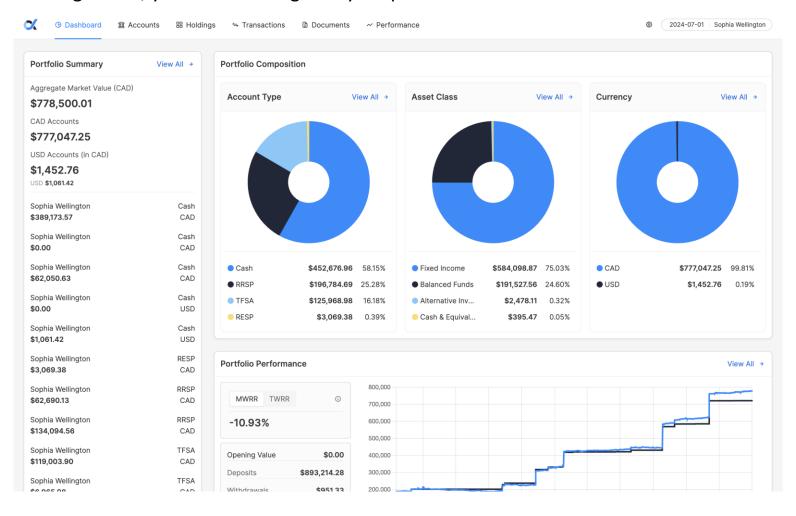








Once you have verified the 6-digit code, you will be brought to your portal dashboard.



Contact Us

To ensure a timely response email: support@portfoliohiway.com

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For more information on our Privacy policy please visit: www.portfoliohiway.com/privacy-policy

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