



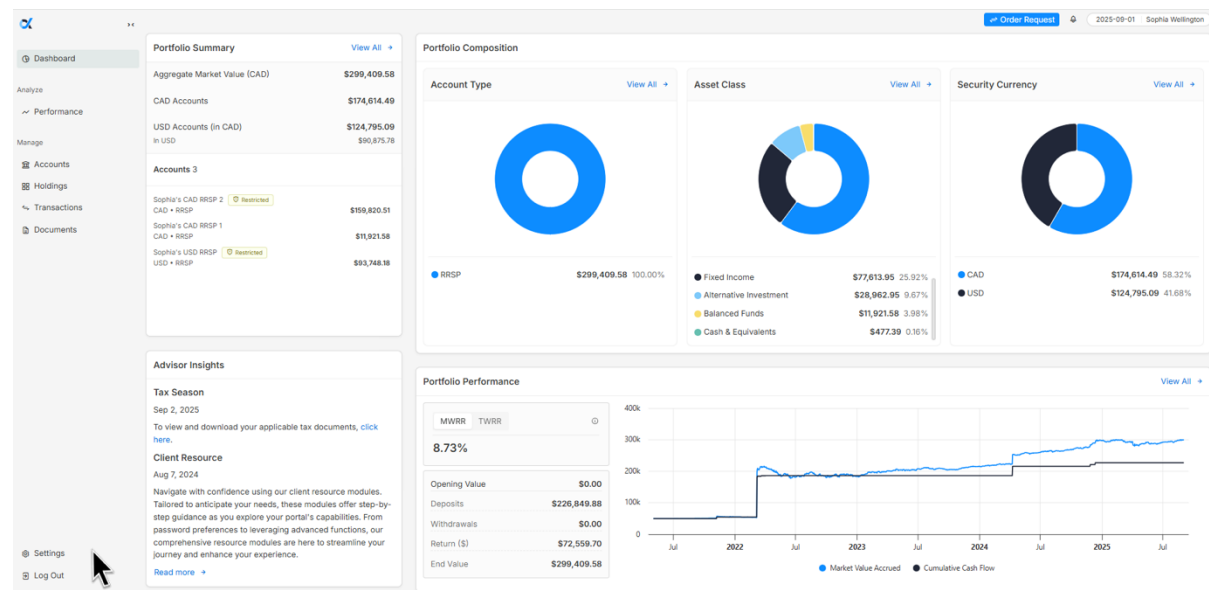
How to: Password Reset

From Portal Dashboard





From your Portfolio HiWay client portal dashboard, click “Settings”, then click “Reset Password”.



General Settings

App Language

English

App Display Size

Comfortable


Manage Password

Reset Password

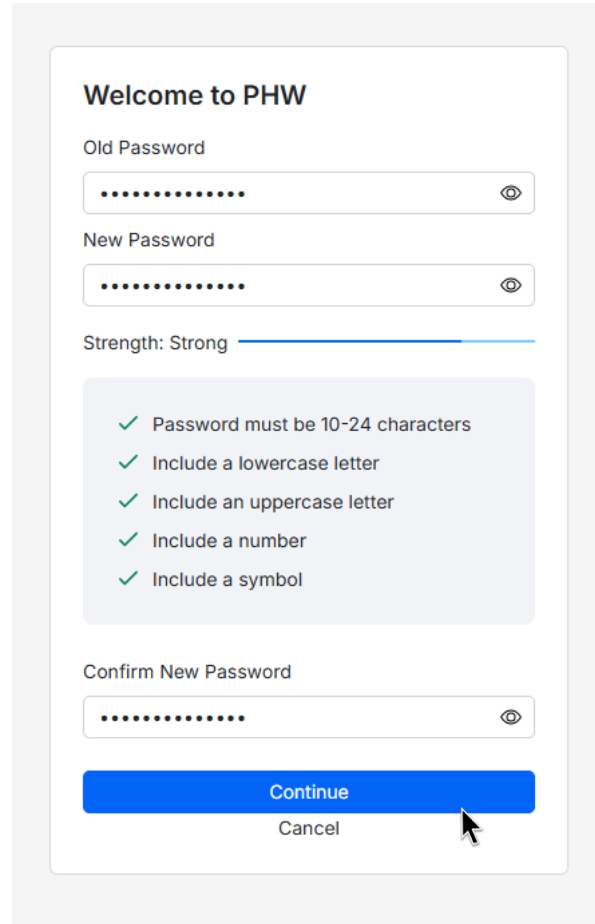
Enter your email and current password to update your login details. You'll then be prompted to create a new password to keep your account secure.

Reset Password

Using the pop-up screen, enter your existing credentials. Then click “Sign in”.



Re-enter your existing password, followed by a new password that meets the required criteria. Then click “Continue”.



The screenshot shows a password reset interface titled "Welcome to PHW". It contains three input fields: "Old Password", "New Password", and "Confirm New Password", each with a toggle icon for visibility. Below the "New Password" field is a strength indicator showing "Strength: Strong" with a blue progress bar. A list of five password requirements is shown with green checkmarks: "Password must be 10-24 characters", "Include a lowercase letter", "Include an uppercase letter", "Include a number", and "Include a symbol". At the bottom are "Continue" and "Cancel" buttons, with a mouse cursor pointing at the "Continue" button.

Welcome to PHW

Old Password

.....

New Password

.....

Strength: Strong

- ✓ Password must be 10-24 characters
- ✓ Include a lowercase letter
- ✓ Include an uppercase letter
- ✓ Include a number
- ✓ Include a symbol

Confirm New Password

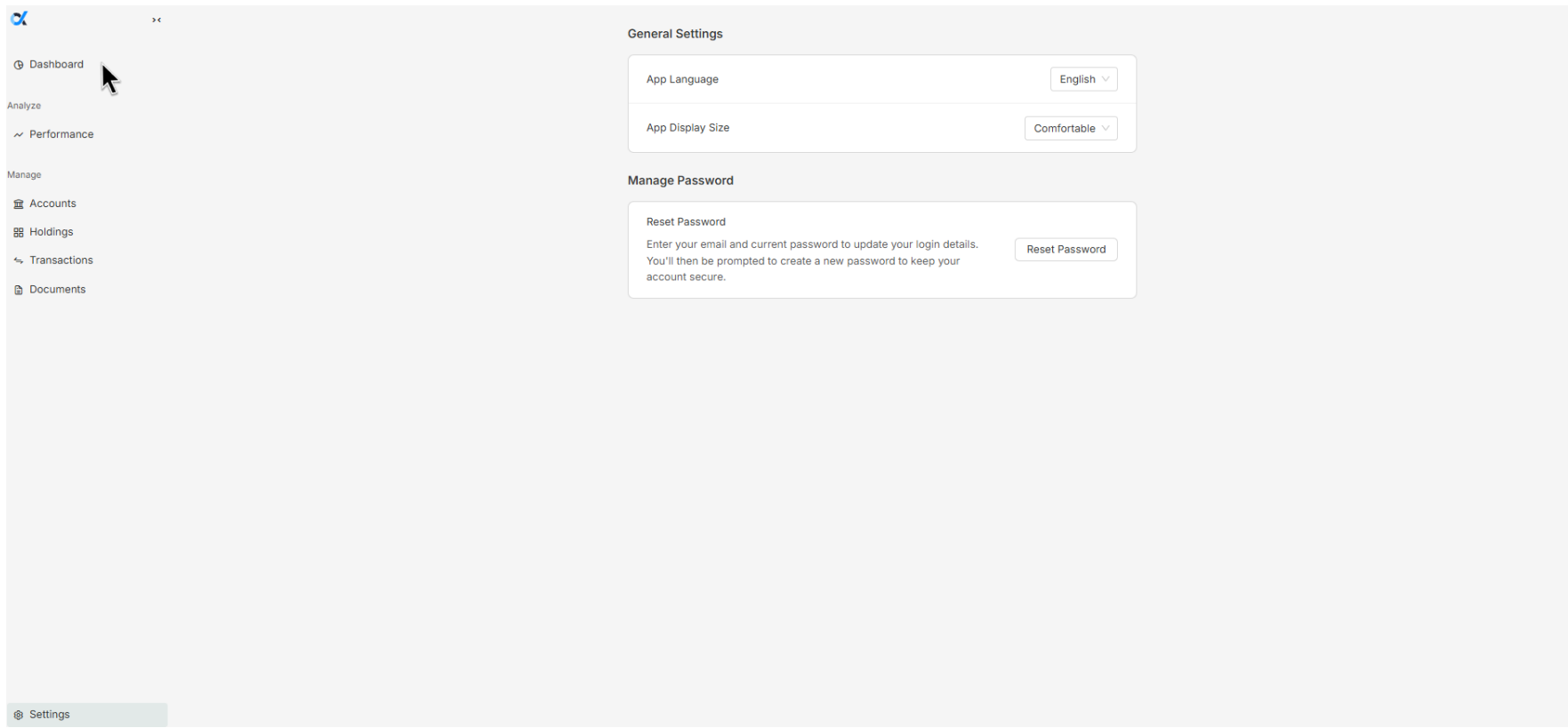
.....

Continue

Cancel



Your password has now been reset.



Contact

To ensure a timely response email us at:
support@portfoliohiway.com

T. +1 (833) 774 4929

E. support@portfoliohiway.com

W. portfoliohiway.com

Address

4005-3080 Yonge Street
Toronto, ON M4N 3N1

PRIVACY POLICY

At PortfolioHiWay Inc. we are committed to protecting the privacy of your personal information. We know how important your privacy is to you. We have adopted the following principles and guidelines that set out how we collect, use, and disclose personal information, and how we hold ourselves accountable and accessible to you.

For more information on our Privacy policy please visit: www.portfoliohiway.com/privacy-policy

© 2025 Portfolio HiWay Inc. All rights reserved.

Portfolio HiWay Inc. ("PortfolioHiWay") is an investment dealer and a member of the Canadian Investment Regulatory Organization (CIRO) and the Canadian Investor Protection Fund (CIPF).